

Annex 1 – TPR Errors by Member Numbers

	March 2018				June 2018				Trend
	Member Records	TPR Errors	% Errors	Data Score	Member Records	TPR Errors	% Errors	Data Score	
ACTIVE	36786	504	1.37	98.63%	36882	543	1.47	98.53%	▲
DEFERRED	43062	4453	10.48	89.52%	43179	4416	10.23	89.77%	▼
DEPENDANTS	4600	27	0.59	99.41%	4615	60	1.30	98.70%	▲
FROZEN	3273	1191	36.39	63.61%	3463	1168	33.73	66.27%	▼
PENSIONERS	29538	76	0.26	99.74%	29776	74	0.25	99.75%	▼
UNDECIDED	4107	453	11.03	88.97%	3983	508	12.75	87.25%	▲
TOTALS	121366	6704	5.52%	94.48%	121898	6769	5.55%	94.45%	▲

Annex 2 – Outstanding Queries by Type

	March 2018		June 2018		Trend
	TPR Errors	%	TPR Errors	%	
Age 75 exceeded LGPS eligibility issue	49	0.67%	47	0.64%	▼
CARE pay for 2014-2015 required	57	0.82%	45	0.60%	▼
CARE pay for 2015-2016 required	53	0.73%	67	0.90%	▲
CARE pay for 2016-2017 required	100	1.39%	94	1.26%	▼
CARE pay for 2017-2018 required	N/A	0.00%	121	1.61%	▲
Casual hours data required	68	0.96%	62	0.85%	▼
Correct FTE Pensionable Salary 16-17 req	14	0.19%	12	0.17%	▼
Correct hours format required	0	0.00%	18	0.25%	▲
Correct scheme name required	0	0.00%	0	0.00%	▼
Historic refund case	855	11.78%	837	11.14%	▼
Leaver form required	395	5.51%	526	7.06%	▲
Missing data on leaver form - escalation	7	0.1%	7	0.09%	▼
Data required from a previous employer	0	0.00%	1	0.01%	▲
Correct Forenames required	10	0.14%	11	0.15%	▲
Correct date of birth required	3	0.04%	3	0.04%	▼
Correct NINO required	102	1.91%	140	1.86%	▲
Correct address required	5485	75.42%	5482	72.97%	▼
Correct gender required	0	0.00%	0	0.00%	▼
Correct title required ie Miss or Mr	12	0.16%	13	0.17%	▲
Pay Ref required	11	0.15%	11	0.15%	▼
Date joined fund	2	0.03%	4	0.07%	▲
Grand total	7223	100.00	7501	100.00	▲

Common Data

Scheme Specific Data

Annex 3 – Outstanding TPR by status

	TPR Errors March 2018	%	TPR Errors June 2018	%
1 ACTIVE	504	100.00%	648	100.00%
Age 75 exceeded LGPS eligibility issue	1	0.2%	1	0.15%
CARE pay for 2014-2015 required	50	9.92%	39	6.02%
CARE pay for 2015-2016 required	44	8.73%	51	7.87%
CARE pay for 2016-2017 required	100	19.82%	84	12.96%
CARE pay for 2017-2018 required	N/A	0.00%	118	18.21%
Casual hours data required	63	12.5%	55	8.49%
Correct address required	204	40.48%	206	31.79%
Correct NINO required	2	0.4%	3	0.46%
Correct title required ie Miss or Mr	7	1.39%	8	1.23%
Leaver form required	7	1.39%	37	5.71%
Pay Ref required	8	1.59%	7	1.08%
Correct hours format required	0	0.00%	18	2.78%
Correct FTE Pensionable Salary 16-17	13	2.58%	12	1.85%
Correct date of birth required	3	0.6%	3	0.46%
Correct Forenames required	0	0.00%	1	0.15%
Date joined fund required	2	0.4%	4	0.62%
Data Required from a previous employer	N/A	0.00%	1	0.15%
2 UNDECIDED	453	100.00%	569	100.00%
Age 75 exceeded LGPS eligibility issue	5	1.1%	3	0.53%
CARE pay for 2014-2015 required	7	1.55%	6	1.05%
CARE pay for 2015-2016 required	9	1.99%	16	2.81%
CARE pay for 2016-2017 required	1	0.22%	10	1.76%
CARE pay for 2017-2018 required	N/A	0.00%	3	0.53%
Casual hours data required	5	1.1%	7	1.23%
Correct address required	28	6.18%	24	4.22%
Leaver form required	388	85.65%	489	85.94%
Pay Ref required	2	0.44%	4	0.70%
Missing data on leaver form - escalation	7	1.55%	7	1.23%
Correct FTE Pensionable Salary 16-17	1	0.22%	0	0.00%
4 DEFERRED	4506	100.00%	4464	100.00%
Age 75 exceeded LGPS eligibility issue	6	0.13%	6	0.13%
Correct address required	4452	98.80%	4410	98.79%
Correct NINO required	48	1.07%	48	1.08%
5 PENSIONERS	76	100.00%	74	100.00%
Correct address required	75	98.68%	73	98.65%
Correct NINO required	1	1.32%	1	1.35%
6 DEPENDANTS	27	100.00%	63	100.00%
Correct address required	25	92.60%	24	38.10%
Correct title required ie Miss or Mr	2	7.40%	2	3.17%
Correct NINO required	0	0.00%	37	58.73%
9 FROZEN	1657	100.00%	1683	100.00%
Age 75 exceeded LGPS eligibility issue	37	2.23%	37	2.20%
Correct Forenames required	10	0.6%	10	0.59%
Correct title required ie Miss or Mr	3	0.18%	3	0.18%

Pay Ref required	1	0.06%	0	0.00%
Correct address required	700	42.25%	745	44.27%
Correct NINO required	51	3.08%	51	3.03%
Historic refund case	855	51.6%	837	49.73%
Grand Total	7223		7501	